

Frequently Asked Questions about Scrip

(This section will be updated as new questions are asked.)

PAYING FOR SCRIP

How do I pay for my purchases? Is PrestoPay safe?

Payment is made directly from your savings or checking account using PrestoPay. No one, including the MPA Scrip Administrator, can see your financial information, address, etc. Additionally, your PrestoPay account is secured by a 4-digit PIN number you choose when you create your account, in addition to your login password. Keep your PIN and login information safe to ensure no else can place orders in your name. All PrestoPay transactions go through the same ACH process used by banks and major retailers, and it is very safe.

What if I place an order, but do not have enough money in my checking/savings account?

Your orders will be deducted from the PrestoPay banking account you established in 0-3 days from your date of order. If there are not sufficient funds in the account when SCRIP attempts to deduct the money, you will be expected to reimburse DHS MPA for the \$30 non-sufficient funds (NSF) charge they will incur, **in addition to paying for the giftcard/ecard that was ordered**. If NSF is flagged before a physical gift card has been processed by SCRIP, that order will be canceled, but you will still be responsible for reimbursing DHS MPA for the \$30 NSF charge. Your bank may also charge you NSF fees per your agreement with them.

WHEN WILL CARDS ARRIVE?

When will my gift cards arrive?

E-cards are available right away. The schedule for when physical gift cards will be delivered (and ordering deadlines) is posted at dhsmpa.org/scrip-fundraising-information.

Please note that your first e-card order or subsequent extra-large orders may (or may not) have a short delay. *(If delayed, the Scrip administrator will receive an email from Scrip to release the order. So far, no first order under \$500 has required this step.)*

Additional dates could be added to the schedule for large physical gift card orders, if needed; contact the Scrip Administrator to discuss.

I have a physical gift card that I would like to reload with additional dollars. How quickly can I do that?

You can reload physical gift cards *that you purchased from Scrip (not those that you purchased at the store)*. When adding money to your card, you will either see a Reload option or a ReloadNow option.

Reload orders placed before 3:30 p.m. Eastern Time Monday – Friday will process automatically, and the funds will be added to the card(s) overnight with funds available by 10:30 a.m. Eastern Time the next morning. **ReloadNow**® orders will process immediately, 24 hours a day, 7 days a week, and the funds will be available in minutes.

REBATES

How are rebates split?

50% of the rebates for all of your purchases will be deposited into your child's personal Downingtown Student Fundraiser (DSF) account and 50% will be used by MPA to support high school music programs.

What can DSF dollars be used for? How do I access them?

You can use DSF money to pay for trips, participation fees and other music-related high school expenses (dry cleaning, shoes, camp, etc). The withdrawal slip can be found on DHSMPA.org under forms. Just fill it out and give to your music director as payment. If you are requesting for reimbursement for fees already paid online or by check, be sure to attach the receipt.

Graduating seniors can request a check for any money remaining in their account.

Can I split my portion of the rebate between multiple children? What if a new child starts high school and/or graduates?

You can put multiple children in the "student name" and "classroom/group" fields. Please specify how you want your portion of the rebates split (e.g., "50/50").

If your donation preferences change over time, due to graduation, new children in program, etc., please update your "profile" within Scrip or email MPA.Scrip@gmail.com for assistance.

If you are donating your portion of the rebates to MPA, write "MPA" or "N/A" in student name.

WHO CAN USE SCRIP?

Can extended family or friends sign up?

At this time, only parents of DHS music students can join our Scrip program. The board *may* reevaluate this decision in the future.

If a trusted family member prepays you, you can order an e-card for them and have Scrip email it to them immediately (or on the date of your choosing), or you can provide them a physical gift card. They cannot order directly from Scrip.

Do not allow others to sign onto your account. You are financially responsible for all purchases made from your account.

DEADLINES

When does the Scrip fundraiser end?

Scrip is an ongoing fundraiser. You can order Scrip gift cards 365x7x24. E-cards will be delivered instantaneously and the deadlines for ordering physical gift cards for each delivery date will be updated on the website. In the beginning, we will likely schedule delivery for once a month; heavy usage of the program will increase this

schedule. Anyone that has a need to place a large order prior to the posted date can contact the Scrip Administrator.

OTHER WAYS TO RAISE MONEY

How else can I raise money for trips and expenses?

Music Parents Association provides a number of fundraisers each year that allow students/parents to raise money for deposit into their DSF (Downingtown Student Fundraiser) account. Information on active fundraisers can be found at DHSMPA.org. Past fundraisers have included selling items and collecting gently used household items for charity.

How is Scrip different from the DSF Stocking Stuffer Gift Card Sale?

DSF gift card fundraiser typically runs in November for delivery before Christmas. Students sell local restaurant gift cards, movie tickets and Wawa Shortis to friends and family and receive 15-29% profit from their sales. 100% of the profit is deposited into student's DSF account. (i.e., It's a Holiday Gift Card sale.)

Scrip fundraiser is year-round. Parents buy gift cards to 700+ businesses and receive rebates. Rebate amounts vary and are split 50/50 between MPA's general account (which supports music directors' budgets) and student's DSF account. (i.e., You make money on things you buy all the time.)

How else can I raise money for MPA, to benefit the high school music programs?

Volunteer to work in the concession stand.

Whenever you shop at Amazon, start at Smile.Amazon.com. (The first time you do, select Music Parents Association of Downingtown Senior High School as your charity.) Amazon will donate 0.5% of your purchases to MPA.